

# Officer Photo Submission Guide

2025



## Contents

1.	Introduction	3
2.	Procedures	4
3.	OMPF Missing or Invalid Error1	3
4.	Alternative Submission Procedures1	5



Page

### **1.** Introduction

This document is intended to serve as a tutorial in support of the requirement for all officers to submit color photographs for inclusion in the Official Military Personnel File (OMPF) maintained on the Electronic Military Personnel Records System (EMPRS). Digital photo submissions are the preferred long-term solution.



## **2.** Procedures

1. From the Start menu, open desired browser by utilizing Google Chrome or Internet Explorer (IE).





2. To log in to BOL, type the following address into the chosen browser: <u>https://www.bol.navy.mil/BAM/</u>





3. The Select a certificate activity window should be displayed.



4. Select the associated DoD certificate (not email certificate) and select 'OK' to proceed.



5. The US Department of Defense warning statement should appear. Read the statement, select 'OK' to acknowledge that the user understands and accepts the terms of the statement.



6. The BUPERS Online CAC Login page should be displayed. The User will click the CAC Login button to proceed.



7. The BOL Application Menu should then be displayed.





8. The User will select 'Officer Photo' from the Application Menu to proceed.



9. The Select a certificate activity window should be displayed.

Select a certificate				:
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Subject	ls	suer	Serial	
	1	DOD ID CA-52		
	[	OOD ID CA-49		
	[	OOD EMAIL CA-50		
Certificate information			ОК	Cancel

10. Select the associated DoD certificate (not email certificate) and select 'OK' to proceed.



- 11. The Officer Photo Privacy Act Statement, Requirements and acknowledgement page should be displayed.
- 12. Please read the information displayed and if in agreement, select the checkbox that states, "I acknowledge that I have read the above statements".



13. Using the mouse, click on the 'Submit' button to proceed.



- 14. The webpage navigates to the Navy Personnel Command Document Services, Officer Photograph (NAVPERS 1070/884) activity.
- 15. Enter by typing the associated email address into the field titled 'Confirm Email Address associated with NPC Document Services'. This is a required information field. *The Name, Grade, DODID and Designator are pre-populated from other sources associated with the Service Members' OMPF.*

If you receive the "OMPF Missing or Invalid" error, review Section 3 to resolve.

- 16. Enter the date that the photograph was taken into the 'Date Photo Taken' field.
- 17. Select the 'Browse and Upload' button to navigate the computing device files and select the desired photo to upload.
- 18. If you are having technical issues with uploading your photo please contact the BOL Helpdesk at <u>BUPERS07 IT EOC.FCT@navy.mil</u> for assistance.

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		Next Step	s:						
		1. After pres 2. The task	sing Submit, go to your To-do ta	b and open your NAVPERS 1	1070/884 Officer Review task.	w your submissi	ion		
		3. Your Offic	er Photograph will not be fully s	ubmitted until you Accept th	e Review in the "To Do List". Ye	ou have two wee	eks to do so	).	
		NAV)	( PERSONNEL COMMAND JMENT SERVICES WORKSPACE	Start Process	do 😳 Tracking 🌩 Pre	eferences			
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- 19. Once the desired photo is chosen, select by using the mouse to click the 'Submit' button to proceed.
- 20. The user will then receive a "no-reply" email with instructions to return to the 'To-Do' in Document Services.

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Thu 4/18/2019 11:01 AM donotreply@test.npc.navy.mil NAVPERS 1070/884 Officer Review										
Your Officer Photograph Form has been converted and prepared. Please go to BOL, Navy Personnel Command Document Services, and then the To-Do tab.										
Review your Officer Photo Submission. Press Accept if the form is correct and the conversion succeeded. Press Disapprove to permanently delete your submission.										
You have two weekdays to review your form before it is automatically submitted.										
If you are getting this email in error, please contact NPC Help desk.										

21. Return to Document Services and select the 'To Do' tab.

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22. The Officer Photo Submission form should be displayed with the photograph chosen from the previous process step.



- 23. If the photograph displayed is acceptable, select by using the mouse to click on the 'Accept' button. If not, use the mouse to click on 'Disapprove' to remain on the form.
- 24. If 'Accept' is selected, the webpage displays a submission confirmation message: "You are about to submit your official photo, are you sure?"



- 25. Using the mouse, click the 'OK' button to proceed.
- 26. The Officer Photo submission to OMPF is complete.



#### **3.** OMPF Missing or Invalid Error

- 1. If you are receiving an error "**OMPF Missing or Invalid**" when trying to upload your photo it is because of one of the following:
  - OMPF Missing No record exists;
  - OMPF Invalid An OMPF exists but it is flagged as an Enlisted record (the NAVPERS 1070/884 is an officer document, and the system will not accept it into an enlisted record).

NAVPERS 1070/884							
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		Name (Las OMPF Mis Error or nam Upload pho In co Displ Have Be a	it, First MI) ising or Invalid ie is missing from corpor- otograph ( <b>not the forr</b> lor lay a full-length, three- a plain, flat backgrou ratio of 2:3 which pre:	ate data m) that shall be -quarter view of ind to provide s sents a standar	Grade	DODID eft shoulder forward st to highlight details of th	Design

- 2. The following recommendations is provided to fix this issue.
  - ✓ Review your record under BOL "OMPF My Record", if you do not see any documents listed then it's because no record exists.
  - ✓ If you see documents listed, look for the Oath of Office (NAVPERS 1000/4), this document is used to create an officer record or to change an existing record to "Officer" vice "Enlisted".
- 3. If the NAVPERS 1000/4 is filed submit an email to this office, review our Contact Us for details and email address prior to submitting. In the email state that you are receiving the error above and that you have reviewed your OMPF and the 1000/4 is filed and provide the DOCID (Document ID Number). We will reply once your record is corrected and then you can upload and submit your photograph.
- 4. If the NAVPERS 1000/4 is missing or there is no record on file, you must contact the Primary Office of Responsibility (POR) to submit the required documents to this office, the following info is provided to assist you:
- 5. Missing documents/records is not unusual, happens all the time, we are at the mercy of the Primary Office of Responsibility (POR) for sending required documents to this office to create a record and file documents.
- 6. It is the member's responsibility to contact the POR's that initiated their accession paperwork to get required documents submitted.



- 7. For accession documents POR.
  - Enlisted Records: MEPS; Recruiting Office/District
  - Officer Records: OTC, Newport RI; PERS-806 (For PERS-806 POC, member will need to contact the MNCC for assistance with contact information)

MyNavy Career Center (MNCC) 1-833-330-6622 Askmncc@navy.mil: https://www.mynavyhr.navy.mil/Support-Services/MyNavy-Career-Center

- 8. You must review your OMPF frequently to verify when the Oath of Office is filed, once you see the Oath of Office you can upload and submit your photograph.
- If you are prior enlisted, you should also review if documents were submitted and filed due to your discharge such as DD-214; NAVPERS 1070/605; NAVPERS 1070/880; NAVPERS 1070/881; and NAVPERS 1070/886. If these documents are missing, you must contact your servicing PSD/Personnel Office
- 10. The following online files can assist you with what documents are filed to the OMPF.
  - Essential Document Listing
  - Retain/Delete Listing
- 11. It is ultimately the member's responsibility to ensure his/her records (ESR/OMPF) is up to date. If you discover an error, you must report it to your servicing PSD/Personnel Office, or the document's primary office of responsibility (POR).
- 12. Prior to reporting your ESR closeout to your servicing PSD/Personnel Office you should ensure that all the data (awards; training) is correct. Once they close out the ESR they will not be able to correct any data.



#### 4. Alternative Submission Procedures

Personnel unable to access BUPERS Online (BOL) should complete the paper form, attach the photo, wetsign and utilize USPS to mail documentation to the below address.



NAVY PERSONNEL COMMAND ATTN PERS-313 OFFICER PHOTO 5720 INTEGRITY DRIVE MILLINGTON TN 38055

Helpful mailing information:

- (1) Double packaging the document is highly recommended.
- (2) The inner package marked "CONTROLLED UNCLASSIFIED INFORMATION (CUI)".
- (3) SF 901 Controlled Unclassified Information (CUI) Coversheet should be used to cover the documents



containing personally identifiable information.

(4) The use of a mailing service that provides tracking capability is recommended.

